

A person is seated on a beige home lift chair, which is positioned on a staircase. The person is wearing a dark blue patterned shirt and dark blue pants. The chair has a backrest, armrests, and a footrest. The background is a bright, slightly blurred indoor setting.

# Home lift maintenance

Keeping your stairlift or through-floor lift in good working order.

*Livein* Works

We know that you rely on your lift daily to move around your home. To keep it in good working order we need to carry out regular servicing and maintenance to avoid breakdowns. We will visit your home four times a year.

## Two visits will be by our maintenance contractor to:



Identify and repair any potential faults and issues



Check and replace worn or damaged parts, lubrication, and making routine adjustments

## Two further visits will be made by Bureau Veritas, a lift specialist to:



Examine your stairlift in accordance with the lifting operations and lifting equipment regulations (LOLER)



Detect any defects that are, or might become dangerous

Please let us know if you need additional support to read this document.

We can provide this document in over 250 languages. Our most common are:

العربية (Arabic) Български (Bulgarian) Hrvatski (Croatian) čeština (Czech) فarsi (Farsi)  
Magyar (Hungarian) polski (Polish) Português (Portuguese) Română (Romanian)  
Español (Spanish) Український (Ukrainian)

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